

## **Privacy Policy**

Protecting your privacy is at the heart of our business and keeping your information secure is our top priority. We want you to understand what we do, so we ask that you read our Privacy and Security Statement carefully.

### **1. Confidentiality of Information**

We will never sell any personally identifiable information to a third party for marketing purposes without your consent. We will only disclose information to third parties about your account or the transfers or payments you make:

- a) Where it is necessary for opening or maintaining your account, or for completing transfers or payments.
- b) If lawfully required.
- c) If you request or authorize it.

### **2. Our Promise of Security**

We safeguard information about you according to established and commercially reasonable security standards and procedures. We also assess new technology for protecting customer information on an ongoing basis.

### **3. Protecting Information Exchanged Online**

- a) When you apply online for our service, or provide information to us at our Web site, you provide personal and financial information that is necessary for us to process your application or payments
- b) Information provided to us at our Web site is sent in a "secure session" established with Secure Sockets Layer (SSL). SSL technology secretly encodes information that is sent over the Internet between your computer and our Company
- c) There are easy ways to tell if your browser is using a secure connection. One way is to look for a locked padlock icon at the bottom of your browser window
- d) Another way is to look for the change from the normal "http:" at the beginning of the Web page address to "https:". The "s" indicates a secure connection! When you see those signs, you can rest assured that your online information is secure
- e) In the interest of security, we suggest that you end your browser session before leaving your computer

### **4. Accurate and Updated Information**

We maintain procedures designed to keep our records accurate, current and complete. You may access your personally identifiable information either by visiting our Web site and accessing your account information or, if you would prefer, e-mailing us at during regular business hours. If you ever find that our records are incomplete, inaccurate or not current, please e-mail, write or call us, and we will investigate the matter, and where appropriate, promptly correct the information.

## **5. Banking Insurance Coverage**

To help protect you from loss, we have obtained Banking Insurance Coverage issued by Premier Canada. This insurance protects against unauthorized transactions against your online account and provides you with up to \$100,000 in coverage per loss.

## **6. Linked Sites**

We have not reviewed all of the sites linked to our site. Linkage to another site does not indicate any approval or endorsement of any material contained in a linked site, and we are not responsible for their contents. Your connection to linked sites is at your own risk.

## **7. How to Contact Us Regarding Privacy and Security Issues**

We take privacy and security matters very seriously and it is important to us that you understand and are comfortable with our privacy standards. If you have any questions, comments, criticisms or complaints about our Privacy and Security Statement and the way it affects you, please feel free to e-mail us at or call us at during regular business hours